

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	)	
	)	
Mahesh RAJAGOPALAN et al.	)	Group Art Unit: 2614
	)	
Application No.: 10/720,784	)	Examiner: Thjuan K. Addy
	)	
Filed: November 24, 2003	)	Confirmation No.: 4941
	)	
For: METHODS AND SYSTEMS FOR	)	
CONTACT MANAGEMENT	)	

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**REPLY TO OFFICE ACTION**

In reply to the Office Action mailed September 15, 2010, please amend the  
above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper,  
beginning on page 2.

**Remarks** follow the amendment section of this paper, beginning on page 13.